BAXI HEATING

Sustainability, Safety, Health & Environment Policy Statement

Baxi Heating is a market leader in smart heating and hot water solutions for the domestic and commercial markets. We are proud of our heritage and have always been at the cutting edge of innovation. We are actively working with industry bodies and government to help shape the heating industry of the future as the UK moves towards net zero carbon emissions by 2050. We aim to deliver best value through our products, training, service and technical support while promoting environmental, social and economic sustainability.

Health, safety and wellbeing are our highest priority, and we aim to create a safe working environment for all our colleagues and ensure our products are safe and easy to use, wherever they are installed. This is enshrined in '**Safety Matters',** our strategic approach to '**Zero Harm'**.
We value the people with whom we work and aspire to create a diverse and inclusive workplace culture that supports equal opportunities, where barriers, discrimination and intolerance are removed.

Our Sustainability, Safety, Health and Environment Policy is to:
- Assure compliance with relevant legislation, international standards and statutory obligations.
- Ensure that all employees are aware of their statutory duties and take care of their own wellbeing and those around them.
- Ensure that all our employees, contractors and others working on our premises comply with appropriate safety and environmental requirements.
- Protect the environment, including preventing pollution at the source and responding appropriately to any environmental issues.
- Encourage cooperation with our supply chain to facilitate good environmental practice.
- Set and review objectives and targets at a UK & Ireland level, and also a local level to minimise our impact on the environment, and through our commitment to continual improvement, enhance our Health, Safety and Environmental performance.

Our Management ensures this is achieved by:
- Setting and reviewing measurable objectives regularly to ensure these are met.
- Seeking regular feedback from our customers and to use these to improve our products and services.
- Reviewing the effectiveness of our management systems and driving improvement.
- Safety and environmental priorities are discussed in the Baxi Heating UK Health & Safety Committee, and performance is reviewed by the UK Executive Team.
- Identify our key risks and opportunities to ensure we behave in an environmentally conscious way.
- Proactively looking to reduce the negative impact of our activities, productions and associated services on the world in which we live.
- We have implemented a certified Environmental Management System to ISO 14001 at our manufacturing site to enhance our environmental performance.

Karen Boswell OBE
Managing Director UK and Ireland
Dated: 24th November 2021.

Review Date: 20th October 2022.